



LEARNSPECTRUM

LearnSpectrum Partners with BAE Systems to Streamline Training Request and Approval Process Across Multiple Business Units Using a Simplified System

BACKGROUND

LearnSpectrum had partnered with BAE Systems, the UK-based global defense, aerospace and security company, for many years to handle the external training operations for the company's largest information technology business unit. When BAE Systems transitioned to a shared services model at the corporate level, BAE leadership invited trusted partner LearnSpectrum to manage the training process for all business units.

TRAINING CHALLENGE

As a result of BAE Systems' large size and global presence, each of BAE Systems' business units operated using individualized processes for budget and training approval. At a corporate level, the company lacked an internal resource capable of approving and procuring training for the complete enterprise. In addition, there was no internal system in place to capture and record training data and trends across all business units. In order for LearnSpectrum to manage the training process for the complete BAE Systems enterprise, it was necessary to design a uniform centralized process in order to simplify the training process for each of the disparate business units.

STRATEGIC SOLUTION

LearnSpectrum training consultants worked closely with BAE Systems leadership to identify external training requirements and create a customized process that simplified and streamlined the training approval process for all BAE employees. The LearnSpectrum team developed a procedural and validation system that enabled employees at all levels to easily identify a desired training course, submit a training request for approval from direct supervisors, then facilitate budgetary approval by finance managers. LearnSpectrum provided a single point of contact to manage all training requests, quotes, reports and issues.

BUSINESS IMPACT

The LearnSpectrum training solution created an immediate reduction in BAE Systems' overhead administrative costs. Since LearnSpectrum took charge of the full training management life-cycle from search, to scheduling and payment, BAE Systems internal personnel were able to complete daily activities with minimal interruption. By negotiating volume pricing directly from training vendors LearnSpectrum provided substantial savings on the cost of training itself. In addition to the streamlined procurement process, BAE Systems received considerable benefit from the LearnSpectrum solution. As a result of the reduction in cost, labor, and the overall process improvements, BAE Systems continues to trust LearnSpectrum to handle all external training needs.

OVERVIEW

- BAE Systems tasked LearnSpectrum with managing training for all business units
- Each business unit used independent budget and approval processes
- Customized solution to streamline training process across all business units
- Simplified validation to enable easy access for employees and approving managers
- Provided single point of contact to manage all aspects of training process
- Generated immediate reduction in BAE Systems' overhead cost and labor

MISSION

We provide a simple, streamlined channel for companies and individuals to access an expansive world of IT and professional training courses. By remaining knowledgeable and agile to the changes in technology and responsive to the needs of our clients, we deliver service and solutions that ultimately make the training process easier.